

The Impact Study of the Guiding Cities Model and Checklist

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- 2. Why use the Guiding Cities Model and Checklist?
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- 4. Developing an action plan based on the Checklist
- 5. Follow-up actions to work towards a Guiding City
- 6. The impact of the use of Guiding Cities tools







				Your Score —		
		Guiding Cities				
11.11			Your scoring in this parameter is HIGH min max	Accessibilitat i coneixement dels serveis Your scoring in this parameter is HIGH min 84.7%		
Governance and Coordination step 1						
Education and career guidance	ce is a priority for	your institution. *				
Strongly Disagree	Disagree	Neither agree nor disagree Agree	Strongly Agree	Governança i coordinació Best Practices	Accessibilitat i coneixement dels serveis Best Practices	
2. There are appropriate mecha	anisms of internal	coordination in your institution. *		Metodologies de prestació de serveis	Mesures per promoure l'orientació i	
Strongly Disagree	Disagree	Neither agree nor disagree Agree	Strongly Agree	metodonagies de president de serveis	l'aprenentatge al llarg de la vida	
3. Your institution cooperates w	with other organiza	ations that also provide guidance. *		Your scoring in this parameter is AVERAGE	Your scoring in this parameter is	
Strongly Disagree	Disagree	Neither agree nor disagree Agree	Strongly Agree	76,4% max	HIGH	
4. Your organizations' financial	l resources are in I	ine with its goals and activities. *		Metodologies de prestació de serveis	80.8%	
Strongly Disagree	Disagree	Neither agree nor disagree Agree	Strongly Agree	Best Practices	Mesures per promoure l'orientació i l'aprenentatge al llarg de la vi Best Practices	
5. The staff in your organization	n is sufficient for f	fulfilling its goals and activities. *				
Strongly Disagree	Disagree	Neither agree nor disagree Agree	Strongly Agree	Apoderament en la presa de decisió i desenvolupament personal	Competències dels professionals	
6. When your institution plans and designs its services, it takes into account and adapts to the local context. *				•	Your scoring in this parameter is	
Strongly Disagree	Disagree	Neither agree nor disagree Agree	Strongly Agree	Your scoring in this parameter is HIGH	AVERAGE 70.5%	
				95.2%	Competències dels professionals	
		Previous Submit and View your Score Next		Apoderament en la presa de decisió i desenvolupament personal Best Practices	Best Practices	



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- 45
- Organisations participated in the pilot survey of the Guiding Cities Model and Checklist
- Organisations from the Catalan context

102

Professionals in the field of guidance and education were involved in the pilot survey







Why use the GC Model and Checklist?



The Model and Checklist can be use to:

- Reflection on performance and quality of services
- Design and empower long-term strategies for the improvement of main factors (staff, skills, resources, ICT, etc.)
- Support the inclusion of guidance as a strategic priority of the organisation
- Raise inter-organisational awareness about the importance of guidance
- Increase visibility and valorisation of the guidance activities and services of the organisation



The Guiding Cities Model can be used as a reflection tool:

- Creating an internal and structured space for reflection and discussion
- Bringing together representatives of different departments or professional profiles
- Comparing individual results or opinions
- Developing plans for improvement and change



ies Developing an action plan based on the Checklist



With the results of the Checklist...

- Identify areas of strength and improvement
- Define short-term and medium-term goals of the organisation
- Brainstorm actions that can be taken
- Evaluate the possibilities of undertaking the proposed activities
- Select and define activities to meet short-term goals
- Include the results: strengths, needed improvements and other reflections within strategic documents for future planning





The organisations that have participated in the pilot survey are taking the following next steps:

- Review of services and methodologies offered
- New and increased visibility and communication activities to increase awareness of services
- Development of evaluation tools
- Creation of structured spaces for different departments or guidance actors in the same local context to meet and coordinate
- Creation of common tools and resources for practice and coordination







Impact of the Guiding Cities tools



Before the completing the checklist...

- 1 in 3 organisations did not carry out reflection on the quality of services
- ❖ 1 in 4 organisations did not have current mechanisms to reflect on their evaluation procedures
- ❖ 64,5% of organisations did not compare and/or benchmark with other similar entities/services and 19,4% did not have access to guidance practices of reference

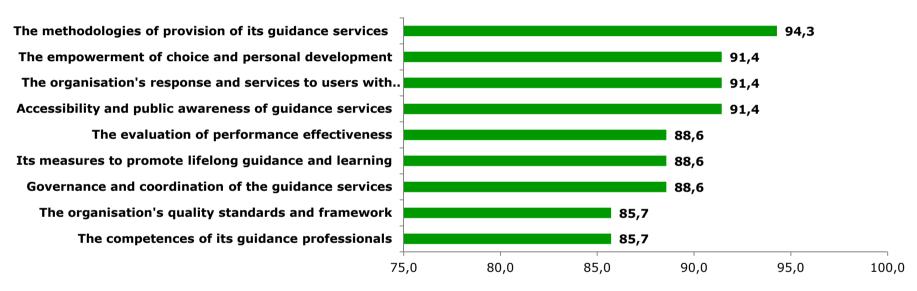


Impact of the Guiding Cities tools



After the checklist...

The usefulness of the GC Checklist as a reflection tool



The Checklist's usefulness as a strategic/reflection tool 8,6 on a scale from 0 to 10.





Impact of the Guiding Cities tools



After the checklist...

Overall usefulness of the Guiding Cities tools 8,3

on a scale from 0 to 10.

❖ All respondents to the post-checklist survey responded that they feel that Checklist should be done by their organisation at least once a year, with 25,7% of respondents stating they would recommend the activity once a semester.





Challenges in order to improve the impact



- In order to improve the impact of the checklist...
- Ensure questions can also be specific to certain types of organisations and/or guidance services
- Incorporate some questions or space for open ended reflection
- Promote the response to the checklist of different professionals from the same organisation and the comparison of the results





Thank you!

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